



Ghana Music Rights Organization

A Company Limited by Guarantee - Established in 2010 Under L.I. 1962
Affiliated to the International Confederation of Societies of Authors and Composers - CISAC

Postal Address: Private Mail Bag, Copyright Building
Ministries Post Office, Accra Ghana. Next to Teachers' Hall Complex
Telephone: 0573-168111 Educational Loop
Facsimile: 0302-228447 4 Barnes Close, Accra
Email: info@ghamro.org Greater Accra Region, Ghana

COMPLAINTS PROCEDURE FORM

Name of Complainant: _____

Telephone number: _____

Address: _____

Nature of complaint logged at Front Desk

Complaint made via:

- Telephone
- Letter (attached)
- In person
- Other

Directed to Appropriate Department: _____

Signature of Officer taking complaint: _____ Date: _____

Complaint Investigated

Complainant's Feedback/Outcome (within 7 days)

Complaint Resolved: Date _____ Signature (Coordinator): _____